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Gunma Prefectural Police Headquarters
T r a f f i c D e p a r t m e n t
D r i v e r ' s L i c e n s e D i v i s i o n

Occurrence of Erroneous Questions and Incorrect Scoring in the Driver's License Written Test

The Gunma Prefectural Police would like to report that inappropriate incidents have occurred regarding written tests for driver's license, as detailed below.

We apologize for the inconvenience and concern caused to all candidates.

We will strengthen our guidance and verification procedures to prevent similar incidents from reoccurring in the future and strive to ensure appropriate performance of our duties regarding driver's license.

1. Overview of the Incident

The Gunma Prefectural Police recognized an inappropriate question contained in a foreign-language version of written test for learner's license administered on September 1, 2026. Furthermore, another erroneous question was found in a test item for the same license administered on September 3, 2026, which is related to the amendment of the Road Traffic Act Enforcement Order that took effect on September 1 of the same year. Following these incidents, we conducted a comprehensive inspection of all written test items, and identified additional inappropriate incidents as detailed below:

- * An erroneous question in a foreign-language version of written test related to the amendment of the Road Traffic Act Enforcement Order that took effect on May 13, 2022,
- * Incorrect scoring in written tests in foreign languages that are unrelated to law amendment.

2. Our response to those affected by this incident

We will contact individuals who took the tests in these incidents and whose test result was affected via a written notice, by phone or by other means.

If you have any questions regarding these incidents, please contact us at the phone number in "Contact Information" at the end of this document.

Since we may not be able to assist you in other languages, please be prepared

to communicate in Japanese as much as possible when contacting us.

【Contact Information】

Address: 80-4, Motosoja-machi, Maebashi-shi, Gunma Prefecture,
371-0846, JAPAN

Department: Gunma Prefectural Police Headquarters, Traffic Department,
Driver's License Division, Written-test Section Sub-office

Phone number: 027-253-9300 (Ext: 350 through 354)

Hours for inquiry: Weekdays only, from 9:00 a.m. to 5:00 p.m.